



Notice of Non-Discrimination and Accessibility

North Shore Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. North Shore Health does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

North Shore Health provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats).

North Shore Health provides free language assistance services to people whose primary language is not English, which may include:

- Qualified interpreters
- Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact the Center's Executive Director or the Section 1557 Coordinator at 414-962-5250 or compliance@nshorehc.com.

If you believe North Shore Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Section 1557 Coordinator by mail, phone, or email: North Shore Health, Section 1557 Coordinator, 640 Vel. R. Phillips Avenue, Suite 200, Milwaukee WI 53203 / 414-962-5250 / compliance@nshorehc.com.

If you need help filing a grievance, the Executive Director or the Section 1557 Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201 / 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.